1. Go to the homepage.
2. If some settings are not correct, change them with the button in the right corner
3. Go to the search bar and type a country and city, then choose the dates of arrival and departure and number of ppl
4. Use the filters and adjust extra informations
5. Choose your favourite room you want to buy, you can see location in the map to valid place, price and number of beds
6. Then you see a lot of informations about the house, if everything is fine click reserve button
7. Then you have some basic informations about the flat you want to buy, for example price, taxes, price for cleaning and number of ppl you want to live here, check if everything is fine
8. Make a reservation

Here you should describe the problems, the rule they violate and its severity

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| --- | --- | --- |
| **Problem Description** | **Heuristics Rule** | **Problem Severity** |
| Can’t sort houses by price | Flexibility and efficiency of use | 2. Minor usability problem |
| Website does not have dark mode | Visibility of system status | 1.Cosmetic problem only: need not be fixed unless extra time is available on project |
| Small amount of informations in result page(only beds, not rooms etc) | Recognition rather than recall | 1.Cosmetic problem only: need not be fixed unless extra time is available on project |
| Not enough informations on the reservation page only basic information like price etc, you can’t check if everything is fine, you have to go to the previous page and validate informations | Help users recognize, diagnose, and recover from errors | 1.Cosmetic problem only: need not be fixed unless extra time is available on project |
| Unintuitive button to change the language and currency information | Aesthetic and minimalist design | 1.Cosmetic problem only: need not be fixed unless extra time is available on project |
| To check more informations about the house you have to click the picture and it directs you to another page which is not comfortable for the user since he wants to compare flats | Help users recognize, diagnose, and recover from errors | 3 |
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